

BetsyAnn Wrask

From: Maida Townsend
Sent: Friday, January 19, 2018 6:55 AM
To: Brian Collamore; Maida Townsend; BetsyAnn Wrask
Cc: HOUSE_GOVERNMENT_OPERATIONS; Denise Diehl; Zeller, Susan (Susan.Zeller@vermont.gov); Andrew.Laing@vermont.gov; Winters, Chris
Subject: HGO Feedback to GAC

Greetings. Here are suggestions for consideration by the Government Accountability Committee. They come from House Government Operations regarding Indicators for State Outcome #9, "Vermont has open, effective, and inclusive government." Joining HGO in the discussion leading to these suggestions were Sue Zeller, Andrew Laing, and Chris Winters.

Suggestions:

Indicator A: "percent of people who are eligible to register to vote and who have registered" and "percent of registered voters voting in the general election"

Indicator B: no change suggested

Indicator C: "number or percent of constituent interactions available on-line"

Indicator D: no change suggested

Indicator E: "number of agencies and departments that have a policy regarding response time to constituent inquiries and that measure that response time"